

Compare Extra Services STAR+PLUS Medical Plans Offer in the Tarrant Service Area (Denton, Hood, Johnson, Parker, Tarrant, and Wise counties)



STAR+PLUS Program Services for Members with Medicaid Only:

Every STAR+PLUS medical plan offers the same basic set of health services you’ve been getting through traditional Medicaid. In addition to those services, STAR+PLUS plans offer more, such as:

- Health education classes
- Service coordination (helping you get the services you need)
- No limit on medicines your doctor orders (prescriptions)

Through STAR+PLUS you also get long-term services such as:

- Adult day care
- Adult foster care
- Nursing
- Medical supplies
- Assisted living/ home care
- Emergency response services
- Short-term help for caregivers
- Adaptive aids (things like walkers and canes)
- Personal assistance (help with dressing, eating, and bathing)
- Home modifications (things like wheelchair ramps and grab bars)
- Speech therapy (helping you learn to speak again or speak better)
- Occupational therapy (helping you learn to do everyday activities)
- Physical therapy (helping you learn to move around better or become stronger)

Extra Services:

In addition to the services listed above, STAR+PLUS medical plans in your area also offer extra services. These extra services cannot be used in place of services provided by Medicaid, including those provided by the following programs: Intermediate Care Facilities for Individuals with Intellectual Disabilities or Related Conditions (ICF-IID), Home and Community-based Services (HCS), Community Living Assistance and Support Services (CLASS), Deaf Blind with Multiple Disabilities (DBMD), and Texas Home Living (TxHML).

Use this chart to compare the extra services each plan offers its members. If you have questions about a plan’s extra services, call the number under that plan’s name.

A “blank” under a plan’s name means that the plan does not offer the service listed.

	Molina Healthcare of Texas	United Healthcare of Texas
For questions or doctor information:	866-449-6849	888-887-9003
TTY line for people with a hearing or speech disability:	800-735-2989 or 711	711
Help for mental health, drug, or alcohol problems:	866-449-6849	866-302-3996
For prescription or medicine information:	866-449-6849	888-887-9003
Health Plan Website:	www.molinahealthcare.com	www.uhcommunityplan.com

Value-added Services	Molina Healthcare of Texas	United Healthcare of Texas
24-Hour Nurse Line		24-hour nurse advice online chat is a health information line staffed by Registered Nurses who are ready to answer your questions 24 hours a day, 7 days a week, for every day of the year. Chat not available in Spanish.
Extra Help Getting a Ride (when state services are not available)	<ul style="list-style-type: none"> • Transportation for STAR+PLUS Non-Dual Non-Waiver Members accessing their dental VAS incentives. Must be authorized. • Transportation for STAR+PLUS Non- Dual Non-Waiver Members accessing their Vision VAS incentives. 	Eight rides to appointments not covered by Medicaid. For example, dental services for non-STAR PLUS Waiver members.
Disease Management	Body weight scale for Members with congestive heart failure. Available once a year.	<ul style="list-style-type: none"> • Oxygen reader (Pulse Oximeter), reusable face mask, and health tracker booklet for members who are high risk for COVID-19 complications. • STAR+PLUS Members who are receiving disease management for Diabetes can receive one Diabetes kit per fiscal year. Includes cookbook (available in English only), blood sugar/insulin log and more. • One body weight scale per fiscal year for members under active case management with a diagnosis of congestive heart failure.
Extra Dental Services for Adults (age 21 and older) and Pregnant Women	Up to \$250 per year for dental checkups, x-rays, and cleaning for Members 21 years and older.	Up to \$500 annually towards two routine exams/cleanings, a set of x-rays and one scaling/root planning, if medically necessary for Members ages 21 & older. Other services given at a discount.
Extra Vision Services	\$100 allowance towards upgrades for frames, lenses, or contacts for Members every two years.	Up to \$105 maximum eyewear allowance towards upgrades for frames, lenses, or contacts every 24 months that aren't covered by the Medicaid benefit.
Drug Store Services/Over-the-Counter Benefits	Up to \$120 once a year: \$30 gift card every three months for over-the-counter medicines and other medical or health-related supplies not covered by Medicaid, upon request.	
Short-term Phone Help	<p>Molina Members eligible for the Federal Lifeline Program and Affordable Connectivity Program are offered at no cost to the Member the exclusive Molina Healthcare Unlimited Plan that includes:</p> <ul style="list-style-type: none"> • An Android Smartphone. • Unlimited Data. • Unlimited Text. • Unlimited International calling to Mexico, Canada, China, South Korea and Vietnam for both landlines and cell phones. 	

Value-added Services	Molina Healthcare of Texas	United Healthcare of Texas
Help for Members with Asthma	<ul style="list-style-type: none"> Allergy-free pillowcase and allergy-free mattress cover for STAR+PLUS Members with asthma or COPD, and who are enrolled in Molina’s Case Management program. Pest Repellant wall plugs for STAR+PLUS Members with asthma or COPD, and who are enrolled in Molina’s Case Management program. 	<ul style="list-style-type: none"> Allergy-free mattress cover and pillowcase for members under active case management with asthma or COPD. Roach repellant wall plugs for members who are under case management for Asthma or COPD.
Extra Help for Pregnant Women	<ul style="list-style-type: none"> \$50 gift card for Members who get a postpartum exam within 7 – 84 days of delivery. \$50 gift card for newly enrolled pregnant Members who get an early prenatal exam within 42 days of enrollment or current Members who complete an early prenatal exam in the first trimester (90 days). One infant car seat for Members in the sixth month of pregnancy through six months following delivery. Postpartum kit for Members up to three months following delivery. 	<ul style="list-style-type: none"> Infant care book for pregnant members. Join Babyscripts to receive access to free educational content, resources, and more. Eligible pregnant members also receive rewards for completing the enrollment, a prenatal visit, and a post-partum visit.
Home Visits	Up to an extra 8 hours of respite care, annually for STAR+PLUS Non- Waiver Members ages 21 and older.	Up to 8 hours in-home respite services for non-STAR+PLUS Waiver (SPW) Members.
Health and Wellness Services	<ul style="list-style-type: none"> Up to 10 home-delivered meals each year after getting out of hospital or nursing facility for STAR+PLUS Non-Waiver Members ages 21 and older. Four visits per year with a registered dietitian for Diabetic Members ages 21 and older. \$25 gift card each year for Members who refill their Diabetes medication prescription often enough to maintain at least 80% medication adherence. \$25 gift card each year for Members who refill their high blood pressure or hypertension medication prescription often enough to maintain at least 80% medication adherence. Online resource for help in locating low and no-cost resources for housing, food, clothing, education, job training and more with Molina Help Finder. 	<ul style="list-style-type: none"> One time per year, ten home-delivered meals after a non-STAR+PLUS Waiver (SPW) Member gets out of the hospital. Mental health services provided in-home or off-site. Access to LiveandWorkWell.com, which provides articles, videos, legal resources, and provider searches. Access to online resources, "UHC Healthier Lives" to connect with free or low-cost community resources. For example, food banks, shelters, education, housing, and employment services. One pill organizer, health tracker booklet, insulated bag and medication reconciliation form per fiscal year. Sensory goods for eligible Members with a sensory sensitivity. One \$30 gift card via a QR code to purchase items that provide contact information to help locate a Member with a disability or disorder that need assistance if lost, disoriented or can't self-advocate.

Value-added Services	Molina Healthcare of Texas	United Healthcare of Texas
Healthy Play and Exercise Programs	<ul style="list-style-type: none"> Weight Watchers program meeting vouchers for Members with BMI of 30 or more and are Diabetic Members with A1c of 8 or more. Fitness Tracker Watch valued up to \$50 for STAR+PLUS Non-Dual Members who complete the Weight Watchers ® Program. Exercise kit of resistance bands for Diabetic Members with a BMI of 30 or more and A1c of 8 or more. 	Exercise kit, including pedometer, for members who want to lose weight or become more active.
Gift Programs	<ul style="list-style-type: none"> Up to \$40 each year: \$20 gift card for Members with major depression and taking antidepressant medication, who stay on medication for 84 days. An extra \$20 gift card for staying on medication for 180 days. \$20 gift card for female Members ages 50 to 74 who get a mammogram once a year. \$25 gift card for Members who have a follow-up doctor visit within 30 days of getting out of the hospital. Available once a year. Accessory tote bag for Members. Up to \$80 annually: \$20 gift card for Diabetic Members who get an HbA1c blood test every 6 months. An extra \$20 gift card for having an A1c less than 8. \$50 gift card for female Members ages 21-64 who get a cervical cancer screening every three years. \$25 gift card for Diabetic Members who get a Diabetic eye exam each year. \$25 gift card each year for Members up to age 85 with Diabetes who receive an annual kidney health evaluation. \$25 gift card each year for Members ages 40 or older who were prescribed a systematic corticosteroid within 14 days of an inpatient hospital discharge or Emergency Department visit. \$25 gift card each year for Members ages 40 or older who were prescribed a bronchodilator within 14 days of an acute inpatient hospital discharge or Emergency Department visit. One motion sensor night light to help Members who may be at potential risk for falls. 	<ul style="list-style-type: none"> Active members may receive a Welcome Home Kit upon returning home from a Nursing Facility stay. Fire/water resistant storage bag for natural disasters. Herb growing kit for members interested in improving their health through healthier home cooking. Receive one set of adult activity books each year: word search, crossword puzzle, Sudoku, coloring book, paid postage postcards, and colored pencils. Breast feeding supply kit for Pregnant members or new moms to aid in breast feeding. “Mikey’s Guide” is a resource book of disability-related programs. Subjects include educational information, waiver programs and government benefits, state-wide camps, adapted sport activities, therapies, day programs and much more. Members with a disability can request “a copy of “Mikey’s Guide to Summer Camps and Activities” per year per family. One mindfulness journal per fiscal year for members with a diagnosis of Severe and persistent mental illness. Includes a list of resources related to mental health where members can write down and process their feelings using prompts.
Extra Foot Doctor (Podiatry) Services	Up to \$100 allowance for Diabetic STAR+PLUS Non-Dual Members ages 21 and older for physician prescribed shoes or inserts, once every year. Must be authorized by a Service Coordinator.	2 pairs of full-length foot insoles each year for Members 18 years of age and older with a diagnosis of diabetes.

Value-added Services	Molina Healthcare of Texas	United Healthcare of Texas
Emergency Response Services (ERS)	24/7 Emergency Response Services for STAR+PLUS Non-Waiver Members who are age 21 and older.	Access to rapid response services for eligible non-STAR+PLUS Waiver (SPW) and non-Community First Choice (CFC) Members up to 6 months following a transition from an institutional setting.
Extra Help for Individuals with Intellectual or Developmental Disabilities	GED study guide for STAR+PLUS Members with an IDD diagnosis.	Members with a diagnosis of Down Syndrome will be able to access an online program that brings current health and wellness information about Down syndrome at home. Caregivers of this group will also be able to access this resource.

Additional Behavioral Health Benefits	Molina Healthcare of Texas	United Healthcare of Texas
Inpatient Follow -up Incentive Program	\$30 gift card for Members who complete a follow-up visit with a behavioral health specialist within 7 days of hospitalization for a mental health condition. An extra \$30 gift card for having another follow-up visit with a behavioral health specialist within 30 days of hospitalization for a mental health condition.	<ul style="list-style-type: none"> • \$20 gift card for members who follow -up with a mental health practitioner within 7 days of discharge from an inpatient mental health hospital. • One mental health journal per fiscal year after completing 7-day or 30-day post hospitalization visit. Includes a list of resources related to mental health where members can write down and process their feelings using prompts.
Online Mental Health Resources	<ul style="list-style-type: none"> • Online resources accessible through web or mobile app to help Member learn to reduce stress, anxiety, or depression. • Telephonic and mobile app-based resource to help Members feel supported and connected. 	<ul style="list-style-type: none"> • Access to LiveandWorkWell.com, which provides articles, videos, legal resources, and provider searches. • On-demand help for stress and well-being available 24/7 on a self-paced digital platform.