

# Compare Extra Services STAR+PLUS Medical Plans Offer in the Tarrant Service Area (Denton, Hood, Johnson, Parker, Tarrant, and Wise counties)



TEXAS  
Health and Human  
Services

TEXAS  
**STAR+PLUS**  
Your Health Plan ★ Your Choice

## STAR+PLUS Program Services for Dual Eligible Members:

If you are covered by both Medicaid and Medicare, most of your basic health services and medicines ordered by your doctor (prescriptions) are covered by Medicare. Through STAR+PLUS you will get long-term services and help getting other services you need. The STAR+PLUS plan you pick will pay for Medicaid-approved medicines and services you get that are not covered by Medicare. These include long-term services such as:

- Adult day care
- Adult foster care
- Nursing
- Emergency response services
- Short-term help for caregivers
- Medical supplies
- Assisted living / home care
- Personal assistance (help with dressing, eating, and bathing)
- Adaptive aids (things like walkers and canes)
- Home modifications (things like wheelchair ramps and grab bars)
- Speech therapy (helping you learn to speak again or speak better)
- Occupational therapy (helping you learn to do everyday activities)
- Physical therapy (helping you learn to move around better or become stronger)

## Extra Services:

In addition to the services listed above, the STAR+PLUS medical plans in your area also offer extra services. These extra services cannot be used in place of services provided by Medicaid, including those provided by the following programs: Intermediate Care Facilities for Individuals with Intellectual Disabilities or Related Conditions (ICF-IID), Home and Community-based Services (HCS), Community Living Assistance and Support Services (CLASS), Deaf Blind with Multiple Disabilities (DBMD), and Texas Home Living (TxHML).

Use this chart to compare the extra services each plan offers its members. If you have questions about a plan's extra services, call the number under that plan's name.

A "blank" under a plan's name means that the plan does not offer the service listed.

	Molina Healthcare of Texas	United Healthcare of Texas
For questions or doctor information:	866-449-6849	888-887-9003
TTY line for people with a hearing or speech disability:	800-735-2989 or 711	711
Health Plan Website:	<a href="http://www.molinahealthcare.com">www.molinahealthcare.com</a>	<a href="http://www.uhcommunityplan.com">www.uhcommunityplan.com</a>

Value-Added Services	Molina Healthcare of Texas	United Healthcare of Texas
24-Hour Nurse Line		24-hour nurse advice online chat is a health information line staffed by Registered Nurses who are ready to answer your questions 24 hours a day, 7 days a week, for every day of the year. Chat not available in Spanish.
Extra Help Getting a Ride (when state services are not available)	Transportation for STAR+PLUS Dual Non-Waiver Members accessing their dental VAS incentives. Must be authorized.	Eight rides to appointments not covered by Medicaid. For example, dental services for non-STAR PLUS Waiver members.
Disease Management	Body weight scale for Members with congestive heart failure. Available once a year.	Oxygen reader (Pulse Oximeter), reusable face mask, and health tracker booklet for members who are high risk for COVID-19 complications.
Extra Dental Services for Adults (age 21 and older) and Pregnant Women	Up to \$250 per year for dental checkups, x-rays, and cleaning for Members 21 years and older.	
Short-term Phone Help	<p>Molina Members eligible for the Federal Lifeline Program and Affordable Connectivity Program are offered at no cost to the Member the exclusive Molina Healthcare Unlimited Plan that includes:</p> <ul style="list-style-type: none"> <li>• An Android Smartphone.</li> <li>• Unlimited Data.</li> <li>• Unlimited Text.</li> <li>• Unlimited International calling to Mexico, Canada, China, South Korea and Vietnam for both landlines and cell phones.</li> </ul>	
Help for Members with Asthma	<ul style="list-style-type: none"> <li>• Allergy-free pillowcase and allergy-free mattress cover for STAR+PLUS Members with asthma or COPD, and who are enrolled in Molina’s Case Management program.</li> <li>• Pest Repellant wall plugs for STAR+PLUS Members with asthma or COPD, and who are enrolled in Molina’s Case Management program.</li> </ul>	<ul style="list-style-type: none"> <li>• Allergy-free mattress cover and pillowcase for members under active case management with asthma or COPD.</li> <li>• Roach repellant wall plugs for members who are under case management for Asthma or COPD.</li> </ul>
Extra Help for Pregnant Women	<ul style="list-style-type: none"> <li>• One infant car seat for Members in the sixth month of pregnancy through six months following delivery.</li> <li>• Postpartum kit for Members up to three months following delivery.</li> </ul>	<ul style="list-style-type: none"> <li>• Infant care book for pregnant members.</li> <li>• Join Babyscripts to receive access to free educational content, resources, and more. Eligible pregnant members also receive rewards for completing the enrollment, a prenatal visit, and a post-partum visit.</li> </ul>

Value-Added Services	Molina Healthcare of Texas	United Healthcare of Texas
Home Visits	Up to an extra 8 hours of respite care, annually for STAR+PLUS Non- Waiver Members ages 21 and older.	Up to 8 hours in-home respite services for non-STAR+PLUS Waiver (SPW) Members.
Health and Wellness Services	<ul style="list-style-type: none"> <li>• Up to 10 home-delivered meals each year after getting out of hospital or nursing facility for STAR+PLUS Non-Waiver Members ages 21 and older.</li> <li>• Online resource for help in locating low and no-cost resources for housing, food, clothing, education, job training and more with Molina Help Finder.</li> </ul>	<ul style="list-style-type: none"> <li>• One time per year, ten home-delivered meals after a non-STAR+PLUS Waiver (SPW) Member gets out of the hospital.</li> <li>• Access to LiveandWorkWell.com, which provides articles, videos, legal resources, and provider searches.</li> <li>• Access to online resources, "UHC Healthier Lives" to connect with free or low-cost community resources. For example, food banks, shelters, education, housing, and employment services.</li> <li>• One pill organizer, health tracker booklet, insulated bag and medication reconciliation form per fiscal year.</li> <li>• One \$30 gift card via a QR code to purchase items that provide contact information to help locate a Member with a disability or disorder that need assistance if lost, disoriented or can't self-advocate.</li> </ul>
Healthy Play and Exercise Programs	Exercise kit of resistance bands for Diabetic Members with a BMI of 30 or more and A1c of 8 or more.	Exercise kit, including pedometer, for members who want to lose weight or become more active.
Gift Programs	<ul style="list-style-type: none"> <li>• Accessory tote bag for Members.</li> <li>• One motion sensor night light to help Members who may be at potential risk for falls.</li> </ul>	<ul style="list-style-type: none"> <li>• Fire/water resistant storage bag for natural disasters.</li> <li>• Herb growing kit for members interested in improving their health through healthier home cooking.</li> <li>• Receive one set of adult activity books each year: word search, crossword puzzle, Sudoku, coloring book, paid postage postcards, and colored pencils.</li> <li>• "Mikey's Guide" is a resource book of disability-related programs. Subjects include educational information, waiver programs and government benefits, state-wide camps, adapted sport activities, therapies, day programs and much more. Members with a disability can request "a copy of "Mikey's Guide to Summer Camps and Activities" per year per family.</li> </ul>
Emergency Response Services (ERS)	24/7 Emergency Response Services for STAR+PLUS Non-Waiver Members who are age 21 and older.	
Extra Help for Individuals with Intellectual or Developmental Disabilities	GED study guide for STAR+PLUS Members with an IDD diagnosis.	

Additional Behavioral Health Benefits	Molina Healthcare of Texas	United Healthcare of Texas
Online Mental Health Resources	<ul style="list-style-type: none"> <li>• Online resources accessible through web or mobile app to help Member learn to reduce stress, anxiety, or depression.</li> <li>• Telephonic and mobile app-based resource to help Members feel supported and connected.</li> </ul>	<ul style="list-style-type: none"> <li>• Access to LiveandWorkWell.com, which provides articles, videos, legal resources, and provider searches.</li> <li>• On-demand help for stress and well-being available 24/7 on a self-paced digital platform.</li> </ul>